

unit-4

compensation

1.) why is performance appraisal? app.
-raisal?

Ans:- performance appraisal is a systematic evaluation of an employee's performance in their job over a specific period. It involves ~~assessing~~ assessing how well employees have performed their duties, achieved goals and contributed objectives to the organisation.

2.) what is performance management?

Ans:- performance management is an ongoing process of assessing and improving individual and organisational performance. It involves setting goals, monitoring progress, providing feedback and evaluating outcomes to ensure that employees meet their objectives and contribute to the overall success of the organisation.

3.) what is compensation?

Ans:- compensation refers to the total financial and non-financial rewards that employees receive in exchange for their work. It includes all

forms of pay & benefits provided by an employer to ~~an~~ employee.

4.) wdymb job transfer?

Ans:- A job transfer is a process of moving an employee from one position, department or location to another within the same organisation. It typically involves a ~~total~~ lateral move where the employee's role, responsibilities and compensation remain similar, though changes in work environment or team dynamics may occur. Job transfers can happen for various reasons, including —

- (i) career development
- (ii) organisational needs
- (iii) personal reasons
- (iv) performance issues

5.) wdymb promotion?

Ans:- A promotion is the advancement of an employee to a higher position within an organisation, typically accompanied by an increase

in responsibilities, authority and compensation. It is a form of recognition for an employee's performance, skills and contributions to the company. Key aspects of an promotion include -

- (i) Increase responsibility
- (ii) Higher status on Rank
- (iii) Improved compensation
- (iv) growth opportunities

64) ~~define~~ employee ~~counselling~~ -
counselling?

Ans:- Employee counselling support process where employee receive guidance and assistance to address personal or professional challenges that may affect their work performance or wellbeing. The aim of counselling is to help employees identify and overcome issues, improve their mental health and enhance job satisfaction and productivity. Key aspects of employee counselling include -

- (i) problem identification

- (ii) Support & guidance
- (iii) Action plans
- (iv) confidentiality
- (v) Follow up

6.} what are the different methods of performance appraisal.

Ans:- Following are the different methods of performance appraisal.

① Ranking methods - This is a simple method by may lead to unhealthy competition. Under this method employees are ranked from best to worst based on their performance.

② paired comparison method - employees are compared in pair based on certain criteria and the one with better performance is ranked higher.

③ Force distribution method - employees are categorised into different performance levels following

a set distribution curve.

(iv) critical incident method - The manager records specific records of effective or ineffective behaviour of employees which are used for evaluation.

(v) ^{Essay} SA method - The evaluator writes a detailed description of the employee's performance, including strengths, weaknesses and suggestions for improvement.

(vi) 360° feedback - performance is evaluated using feedback from multiple sources peers, subordinates, supervisors and sometimes customers. It provides a comprehensive view of the employee's performance.

(vii) Management by objectives - Employees and managers set specific goals together and the performance of the employee is ^{measured} based on the achievements of these goals.

(viii) Assessment centres :- Employees are assessed using a series of exercises that mimic actual job

challenges observed by evaluations

(10) Self appraisal:- Employees assess their own performance which helps them reflect on their work and identify areas for improvement.

(x) graphic rating ~~skills~~ scale:-

Employees are rated based on a scale of various traits on performance factors such as quality of work, punctuality and team work.

(xi) checklist method:- the evaluator uses a checklist of behaviours, traits or actions to assess whether an employee meets specific criteria.

7.) what are the nature / feature of performance appraisal?

Ans:- Following are the nature of performance appraisal:-

① systematic process - performance appraisal follows a structure and systematic approach. It involves

regular, planned evaluations rather than random assessment, ensuring consistency and fairness across the organisation.

(ii) goal oriented — the primary aim of performance appraisal is to align individual performance with organizational goals. By setting measurable objectives, it helps employees what is expected of them and how their work contributes to overall success.

(iii) Developmental focus! — performance appraisal are not only about evaluating past performance but also about identifying areas for improvement. It emphasizes personal and professional development, guiding employees toward growth and skill enhancement.

(iv) Feedback oriented — one of the core aspects of performance appraisal is providing feedback to employees. constructive feedback helps employees understand their strengths

and areas that need improvement, facilitating better performance and job satisfaction.

① performance measurement - The app.

-raisal process involves measuring employee performance against pre-defined standards, goals or expectations. This can include both quantitative and qualitative measures.

2.) what are the objectives of performance appraisal.

Ans:- Following are the objectives of performance appraisal :-

① employee development - To identify strengths and weaknesses, enabling personal growth and improvement through feedback and ~~training~~ training.

② performance improvement - To assess and enhance employee performance, helping to align individual goals with organizational objectives.

(ii) compensation decisions :- To provide a basis for salary increments, bonuses & promotions based on merit and achievements.

(iv) Motivation & recognition :- To encourage high performers and motivate others by recognizing and rewarding efforts.

(v) Career Development :- To identify employees with potential for growth, providing opportunities for career advancements through promotions or transfers.

(vi) Goal setting :- To set and clarify future performance expectations, ensuring that employees understand their roles and responsibilities.

(vii) HR planning & decision making :- To assist in decisions related to layoffs, succession planning and employee retention based on performance & trends.

(viii) Legal & compliance :- To provide

documentation that supports employment decision, helping to ensure fairness & compliance with labour laws.

Q.1 Explain the process of performance appraisal.

Ans:- Following are the steps in performance appraisal -

① Set performance standard - The first step of performance appraisal is to define clear and measurable performance criteria for employees.

② communicate expectation - The next step is to inform employees about the performance standard and what is expected of them.

③ Monitor performance - After communicating about the standards to the employees, the next step is to continuously observe and track employee performance.

④ Evaluate performance - The

next step is to compare the actual performance with the predetermined standards.

(v) provide feedback:- The next step is to share the appraisal result with the employee, discussing strengths, weaknesses & areas for improvement.

(vi) Set improvement goals - the next step is to work with the employees to set the future goals, and action plans for future development.

(vii) make decisions:- The next step is to use ~~the~~ the appraisal results for salary adjustments, promotions or training programs.

(viii) Documentation:- The last step is to record the appraisal results for future reference & legal ~~proag~~ compliance.

10.) what is potential appraisal?

Ans:- potential appraisal is the process of assessing & employees

capability to take on higher responsibilities and grow within the organisation. potential appraisal focuses on identifying future possibilities for development, leadership goals roles and future advancements.

11.) what is job evaluation.

Ans:- job evaluation is the systematic process of determining the relative worth or value of different jobs within an organisation. It aims to establish a fair and equitable pay structure by comparing the duties, responsibilities, skills and working conditions of various jobs.

12.) what are different types of compensation policies.

Ans:- following are the different types of con

① Base pay compensation - A

fix salary or hourly wage paid to employees for their work regardless of performance.

② performance based compensation:-

pay linked to individual or team performance, often including bonuses, incentives or commissions.

③ skilled based pay:- compensation determined by the employee's skills and competencies, encouraging the development of new skills.

④ market based compensation:- salaries aligned with market rate, ensuring competitiveness within the industries

⑤ Equity based compensation - Stock options, shares or ownership ~~stakes~~ offered to employees often seen in startups.

⑥ overtime and premium pay:-

Extra pay provided for working beyond normal working hours or under special conditions

⑦ Benefits and perquisites:-

non monetary compensation such as health insurance, retirement plans, paid time off, etc.

(viii) profit sharing:- A system where employees receive a share of the company's profit often as a year end bonus.

(ix) Seniority based compensation:- pay increases based on the length of service within the organisation, regardless of performance.

13.) what is employee stock option.

Ans:- An employee stock option is a benefit provided by companies to employees, giving them the right to purchase shares of the company at a pre determined price after a specific period. This price is typically lower than the market value, allowing employees to potentially profit if the company's stock price increases.